



Indianola Public Library

Serving Indianola since 1884

annual report

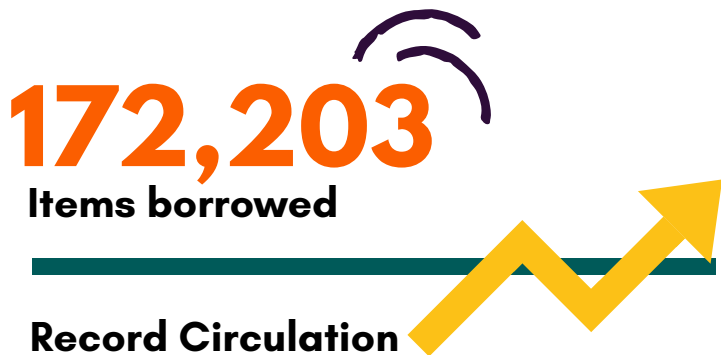
FY-2023



Library Collections

Collections

The library strives to provide a diverse collection for all ages. In addition to books, the library offers games, puzzles, DVDs, video games, audio books, family history materials, ebooks, digital magazines, streaming videos, and a variety of objects in the Library of Things.



Record Circulation

The library had the **highest circulation in its 139 year history** in FY-23 with a record 172,203 checkouts.

Game & Puzzle Collection

The game and puzzle collection continues to grow in size and popularity. Circulation increased 41% in FY-23 over the previous year.

A graphic showing a large yellow number '41%' with a light blue arrow pointing up behind it. Below the number is the text 'circulation increase'.

41%
circulation increase

Library of Things

The Library of Things collection includes more than 80 items, such as wifi hot spots, a radon detector, telescope, and an ice cream maker.

Streaming Videos

The library has more than 31,000 videos available through Kanopy streaming service. In FY-23 patrons downloaded 1,435 movies, documentaries, and children's educational shows.



A graphic showing a large orange number '191,420' with a yellow hand icon pointing to it. Below the number is the text 'Number of items'.

191,420
Number of items

147,420
ebooks

43,590
physical items

Collection Size

The library's collection included 191,420 items in FY-23. Due to size constraints, this is an ever-shifting collection in which less popular collections make room for more in-demand collections.

Interlibrary Loan

In FY-23 609 items were borrowed from other libraries through the Interlibrary Loan program. In return, the library loaned 209 items to other libraries.

Popularity

Although digital materials make up the largest portion of the library's collection, patrons prefer physical items. **Books check out three times as often as ebooks.**

Physical

78% of checkouts

Usage

Physical items account for 78% of checkouts

Digital

22% of checkouts



Library Services

Services Offered

The library offers many free services to patrons, including test proctoring, research assistance, and computer help.

12,138

Computer Sessions

8,410

wireless sessions

3,728

computer sessions

Public Computers

Patrons used 8,410 wireless sessions on personal devices along with 3,728 sessions using the library's six public computers.

Home Delivery

Library volunteers delivered 1,043 books to Indianola residents who are homebound as part of the library's long-running Home Delivery Service.

Subscription Boxes

In one of the more unique services offered, librarians create personalized subscription boxes based on patrons' preferences. In FY-23, 1,031 individual subscription boxes were created for patrons.

Local History Research

The library's resources include access to Indianola newspapers from 1850-present and a variety of local history research resources. The library's early historical records are digitized and available through the library's website.

Adventure Passes

Indianola Residents checked out 322 family passes to the Blank Park Zoo, Science Center, Children's Museum, and Botanical Gardens through the library's Adventure Pass program.

Community Partnerships

In partnership with community organizations, the library houses a small food pantry and a diaper donation box.

Seed Library

The Seed Library has more than 175 different types of fruit, flower, and vegetable seeds available for free. Patrons can donate seeds back to the Seed Library at harvest.

Ask us!

5,356

Reference questions answered



38,375

Website Hits

The library's mobile app continues to be popular with 3,215 unique users and 22,861 page views. The most popular feature of the app was the events calendar.

The library's website also sees sizable online traffic with 38,375 hits in FY-23.





Library Programs

Library Programs

The library held 533 programs in FY-23 with a **record attendance of 15,657**.



In addition to programs held in the library building, the library reaches out to the community, holding programs in every Indianola elementary school, along with the middle school, high school, local private schools, and many of the preschools in the community.

15,657

Program Attendance

Library programs continue to be popular with a record attendance in FY-23. Although programs for children and families are the most popular, comprising 86% of all attendance, participation in programs for adults doubled from FY-22.

Most popular programs in FY-23

Children: Dinofest

Teens: Boba and Paint

Adults: Murder Mystery

8,184

Library Card Holders



80,001

Door count



The number of people entering the library in FY-23 was 80,001, a 17% increase over FY-22. June was the busiest month with a door count of 11,621.

Book Walk

The library lawn features a year-round book walk that allows families to read a picture book together as they walk around the library. In FY-23, 30 stories were featured on the book walk.



Library Building



Library Building

Built in 1984, the library building is 10,650 sq. feet, the smallest library of its peers in Iowa.

It is a one-story building with one program/meeting room and a partial basement. Its defining feature is a skylight that divides the building to create an atrium.

The building is open seven days a week for a total of 52 hours each week.

Open
days a week

Library Staff

Library staff includes five full-time librarians, three of whom have master's degrees in library science, and seven part-time library clerks.



FY23 Building Expenses

Repairs	\$27,060
Janitorial Services	\$20,452
Utilities	\$20,018
Insurance	\$11,040
Routine Maintenance	\$4,651
HVAC Maintenance	\$3,918
Landscaping and Lawn Care	\$1,799
Total:	\$88,938